

QUARTER NEWS

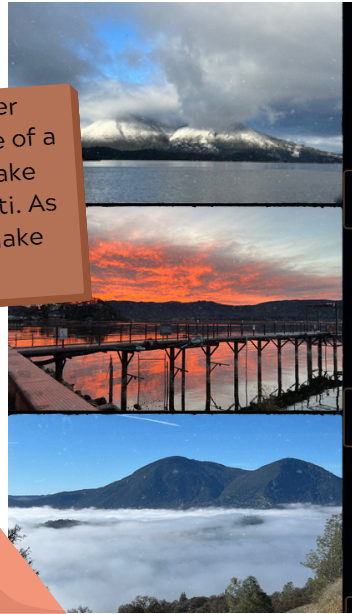
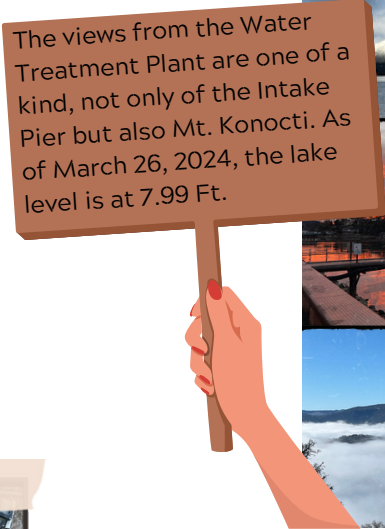
MARCH 2024



Closed
May 27, 2024 - Memorial Day
July 4, 2024 - Independence Day



To the left, reflects the refurbishing of a dewatering bed drain. These drains begin to be affected due to solids that clog the drain rock. By replacing the drain rock it allows for better draining.
FYI: these beds are the beds that contain dewatering bags where our waste activated sludge is pumped into after being thickened using polymer. The solids stay in the bag and the water exits acting like a big strainer.



To the left, shows the set up needed at the wastewater plant to juggle influent in order to handle the I&I caused by the rain and the level of Clearlake.



4" Water main replacement on Short Street - March 1, 2024



To the left, the replacement of an Apco combination valve on the effluent line that sends effluent from the waste plant to South East wastewater plant.

24/7
Pay your bill 24/7 with our Dial-By-Phone option, simply call (707) 216-2006

Sign up for eBill
Go Paperless! Sign up to receive your monthly statement via email the same day it's processed!

QUESTION:
What would you like to see on the newsletter? Email us at customerservice@clowcd.org with ideas!

AutoPay

Sign Up for Automatic Bill Pay

Avoid the worry of potentially missing a due date by signing up today. Enrollment is quick, easy, and without a service fee or charge. For more information, please call our office or visit <https://www.clocwd.org/bill-payment>

UPCOMING BOARD MEETINGS
April 18, 2024
May 16, 2024
June 20, 2024
July 18, 2024

BOARD OF DIRECTORS

- President Stanley Archacki
- V. President Michael Herman
- Director Samuel Boucher
- Director James Burton
- Director William McHugh



TALK TO US
(707) 998-3322
Customerservice@clocwd.org
www.clocwd.org
12952 E. Highway 20
P.O. Box 709
Clearlake Oaks, CA 95423
Office Hours M-W
8:00 AM-3:30 PM



Don't allow water theft in your neighborhood, this is a crime! Report any attempts of water theft 24/7 to (707) 998-3322

Annual Backflow Testing is Required by the State of California!

CLOCWD would like to remind residents and local business owners that the State of California requires the installation and annual testing of backflow devices. This compliance testing must be performed by a certified backflow tester. The annual deadline for test compliance submission is December 31, 2024. You are required to have a backflow device should you have: secondary source of water supply (IE: Lake, river, stream), fire lines, in-ground swimming pool, or a private well that is interconnected with the public water supply.

What is a backflow device? Backflow devices are mechanical doublecheck valves that prevent the water flow from reversing during a loss of water pressure. This loss can be caused by firefighter use or a water main break. These devices must be tested annually to make certain they are functioning properly. Backflow devices protect against potential contamination of the public water supply during times of fluctuating pressure. The District encourages residents to arrange for a AWWA certified backflow tester to conduct their annual backflow test and avoid any penalties for noncompliance. Residents must submit a copy of the backflow report to the District. CLOCWD keeps an up-to-date list of local California licensed backflow testers, which is included in the annual testing reminder. Please contact CLOCWD at (707) 998-3322 with any questions you may have regarding backflow.



A reduced pressure zone device typically installed at commercial properties.



A double-check valve device typically installed at residential properties.



It really doesn't matter which season we are approaching when it comes to the importance of a sewer clean out. Having the required sewer cleanout does not seem important until you have sewer backing up into your house or on your property and the District showing up to tell you that you do not have a district approved cleanout and the you will have to hire a plumber to clear the blockage. This isn't just completely frustrating, it can be very expensive. Clearlake Oaks County Water District highly recommends that all homes and businesses have a District approved cleanout. Most homeowners don't understand what a sewer lateral or cleanout is, hopefully the following Q & A will help.

What is a sewer lateral?

A sewer lateral is a section of pipe from the property line to the mainline sewer in the street. This section is sometimes referred to as the District side. The section of pipe between the property line and the structure is called the building sewer. This section is sometimes referred to as the customer side. Every building receiving sewer service has at least one building sewer and sewer lateral.

Who owns the sewer lateral?

The sewer lateral (the section between the property line and the mainline sewer) is owned and maintained by the District. The building sewer (the section between the property line and the structure) is owned and maintained by the property owner. It is private property, considered part of the house plumbing. The cleanout should be installed by the homeowner at the property line.

Does the District provide the cleanout?

For sewer laterals with installed property line cleanouts, the District will clean the lateral sewer from the cleanout to the mainline. If at the time of connection to an existing lateral, the property owner or contractor did not install a property line cleanout, it is the property owner's responsibility to install one. The property line cleanout allows access to the district maintained section of pipe in order to clear blockages from the property line to the main.

Can I get the District to install a sewer cleanout if I do not have one?

No. Sewer cleanouts belong to the property owner. It is the responsibility of the property owner to install a District approved cleanout. The above are just a few of the most common questions. For more information, please go to our website, clocwd.org to find our District Sewer Code. Under Chapter 6, Sewer Cleanout Requirements you will find all the necessary information along with drawings to successfully save your house from the worse nightmare imaginable.

Some of you might be thinking "this sounds awfully expensive." Let me ask just one question, how expensive would it be to replace the parts of your house that was contaminated with raw sewer? It's definitely a question worth asking in my opinion. And remember, District staff is always willing to help with questions or concerns.

General Manager
Dianna Mann

